

ERA: Rapid Community-Based Funding

October 25, 2022 Orientation FAQs

Non-Profit Questions

1. How much funding is available to give to Clayton County non-profits?
 - a. 6.5 million dollars in ERA 1 funds are available for non-profits.
2. Is this funding from ERA1 or ERA2?
 - a. This funding is for ERA 1 reallocation
3. What is the deadline for non-profits to apply for this funding?
 - a. Non-profit presentations are due by noon on Thursday, October 27, 2022.
4. Where do we send in our presentations and other required documents?
 - a. Presentations and other documents should be submitted to centralservicesbids@claytoncountyga.gov by noon Thursday, October 27, 2022.
5. Can the Thursday, October 27, 2022 deadline be extended?
 - a. As of now, the deadline cannot be extended.
6. Is Homeless Management Information System (HMIS) reporting required for non-profits to remain in compliance with grant funding?
 - a. Yes. See weekly reporting document for reference.
7. What is the reporting process for non-profit organizations that receive funding?
 - a. The non-profit shall submit weekly reports that reflect the number of persons served and shall include a narrative section. The report shall be submitted even if there are no specific numbers to report, and the narrative report should describe why no specific numbers are reported.
8. Will Clayton County show us how to use the Neighborly software?
 - a. Yes, Clayton County can assist your non-profit with how to operate Neighborly.
9. Will Clayton County pay the non-profit any cost upfront?
 - a. Clayton County will provide some assistance to your non-profit with space, office equipment, supplies, etc.
10. How will the reimbursement process work?
 - a. Reimbursement process will take place 2-3 days after the non-profit has provided all supporting documents.

11. If my organization participates in the disbursement of ERA1 funds, will information regarding ERA2 funds be shared with me?
 - a. Yes, funding is public knowledge and the non-profits who receive ERA1 funds can receive information on ERA2 funds upon request.

12. How many non-profit organizations does Clayton County plan to provide with ERA 1 funds?
 - a. There is no set amount of non-profits that Clayton County plans to provide with ERA1 funds.

13. How much of the ERA 1 funds provided be used for admin fees?
 - a. Admin fees can be flexible, up to 10%. This means out of the 6.5 million, up to \$650,000 can be used for admin fees.

14. Will small non-profits that rely on a limited number of staff and volunteers be excluded from this funding? How can small non-profits effectively disburse funds?
 - a. Small non-profits with limited staff or volunteers will not be excluded. As long as your non-profit meets the minimum eligibility requirements set by the Treasury, you will be eligible for funding. In your presentations, be sure to include how many staff/ volunteers you have and the capacity you know you can function at.

15. Can non-profits provide in our presentations a cap of funds we will accept?
 - a. Yes. We encourage non-profits to be transparent and honest about their capacity. This will not jeopardize your eligibility.

16. Does Clayton County have a goal as to how many people they want to provide rental assistance to?
 - a. Clayton County does not have a set amount of people that need to be given rental assistance. The main goal is to spend 6.5 million dollars by December 2022.

17. Are the non-profits expected to come into a physical space or office to work?
 - a. No, non-profits are not expected to come into a physical space to work. However, if this resource is needed, further discussion can occur to fulfill this need.

18. What resources will be provided to non-profits if we receive ERA 1 funding?
 - a. Clayton County can provide many of its resources, including access to technology (computers, printers, scanners, etc.) and marketing (flyers, robocalls, etc.).

19. When can non-profits submit applications distributing ERA 2 funding?
 - a. ERA funding information will be available at a later time

20. When will ERA 2 funding be expended?
- a. ERA 2 funding must be expended by December 2025. This will be a different process as the requirements for ERA 2 are slightly different than ERA 1. Additional information on ERA 2 funding will be provided at a later time.
21. How fast is Clayton County's reimbursement process?
- a. If non-profits send in their invoices by Monday, they will be paid on Tuesday. If non-profits send in their invoices by Wednesday, they will be paid on Thursday.

Applicant Questions

22. Will rental counseling be provided to applicants receiving this funding?
- a. Yes, however the non-profit can provide other resources as needed.
23. Does the Neighborly Software screen applicants?
- a. Yes. Before a person can apply for rental assistance on Neighborly, they must take a pre-screening survey to ensure they meet the minimum requirements. If they meet the requirements, they will be directed to Neighborly to start their application. If they do not meet the requirements, they will be directed to dial 211
24. Does ERA 1 funding cover those residing in extended-stay hotels?
- a. Yes, this funding may cover the cost of housing stability services, including extended stays in hotels or motels.
25. What if an applicant does not meet the minimum requirements to move into an apartment?
- a. Clayton County does not get involved with the qualification or requirement process for leasing apartments.
26. How far in advance can this funding cover an applicant's need for rental assistance?
- a. ERA 1 funding may cover up to 12 months in rental arrears (past due rent). If funds allow, applicants can receive up to 3 months of future rent payments
27. Will applicants remain eligible for this funding the following year?
- a. Yes, if they have not exceeded the one time 12 months of assistance that's provided.
28. Considering the eviction moratorium was lifted on August 26, 2021, will applicants who are severely behind on rent be eligible for this funding?
- a. If an applicant meets all requirements they could be eligible for aid.
29. Can an applicant receive assistance from more than one organization?
- a. No, applicants can only receive assistance from one organization. As an example, if an applicant receives assistance from GA Department of Community

Affairs, they will not qualify for assistance from Clayton County. We will refer the applicant back to the organization they previously received assistance from.

Landlord Questions

30. How will ERA 1 help landlords with past-due rent?

- a. By assisting their tenants with 12 months of past due rent and 3 months of future rent if funding is available.